

## PayPro Global GLOBAL INC. RESELLER AGREEMENT

This Author Agreement (this "Agreement") is made effective upon acceptance hereof:

You (the "Author")  
and

PayPro Global GLOBAL, INC. 225 The East Mall, Suite 1117, Toronto, Ontario, Canada, M9B 0A9, tel: +1-866-933-4313 ("PayPro Global ")

### RECITALS:

- A.** Author will provide PayPro Global with copies of Authors products (if PayPro Global delivers the product electronically), as well as other information regarding Author's products requested by PayPro Global to allow PayPro Global to offer Author's products for sale through the PayPro Global platform. Author may provide PayPro Global with suggested retail prices for the products. As the reseller, PayPro Global shall be free to determine, in exercise of PayPro Global 's sole and absolute discretion, the actual prices at which PayPro Global will resell the products through PayPro Global platform. Title to all products will remain with Author until PayPro Global process an order by a customer, at which time PayPro Global purchases the applicable product(s) from Author, and title to those products will pass to PayPro Global for immediate subsequent passage to the customer. PayPro Global shall have full control over the privacy policy, terms and conditions of sale, and text of pages which are utilized in connection with PayPro Global platform. PayPro Global will retain ownership of the PayPro Global platform.
- B.** PayPro Global may sell Author's products, as a reseller and the merchant of record, on PayPro Global 's PayPro Global platform. This includes, but is not limited to, submitting the product into PayPro Global 's virtual catalogue, marketing the product (e.g., in leading magazines), provisioning an order form for the secure ordering of the product via PayPro Global 's server, electronically delivering the product to customers, collecting payment thereof, collecting customers information and marketing the product through PayPro Global 's affiliate network, which allows PayPro Global to place the product in PayPro Global 's online partner shops.
- C.** Author is the owner (or licensee and entitled to issue the rights of sublicense herein) of certain software products, services and other products identified by the Author through the applicable functionality on the Website (as defined herein).



## TERMS OF AGREEMENT:

### 1. DEFINITIONS.

In this Agreement:

**a.** “Affiliate” means a third party who shall have entered into an Author agreement with PayPro Global, on terms substantially similar to this Author Agreement, and who shall have at any time agreed with the Author using the Affiliate functionality of the Website, to become an Affiliate of the Author;

**b.** “Delivery” means the electronic delivery of Electronic Products via the Website or the physical delivery of Physical Products by the Fulfillment Agent;

**c.** “Electronic Product” means each copy of a Product that is delivered electronically by means of an internet download or email attachment through the use of the Website;

**d.** “End User” means any owner or user of a Product that shall have acquired ownership or the right of use thereof through PayPro Global, any sublicensee of PayPro Global or through the Website;

**e.** “Fulfillment Agent” means any third party service provider retained by PayPro Global from time to time to store, consign and deliver Physical Products;

**f.** “PayPro Global Services” means the purchasing facility provided through the PayPro Global server or PayPro Global Help Desk, including the administration, banking and support elements of the facility as offered or amended by PayPro Global from time to time;

**g.** “Product” means each product, good or service identified in Schedule A hereto or identified by the Author through the applicable functionality on the Website, except in the case of a software program identified in Schedule A or identified by the Author through the applicable functionality on the Website, in which case “Product” means the licensed Right to the use by an end user of that software program;

**h.** “Physical Product” means each copy of a Product that is delivered to the End User on a tangible storage medium that is delivered via courier or similar services from PayPro Global or its Fulfillment Agent to an End User;

**i.** “Website” means the world wide web site located at URL [www.payproglobal.com](http://www.payproglobal.com) and includes all software constituting the PayPro Global software distribution system and all services and functionality or otherwise available for use by the users of the Website including the Author, and available and all intellectual property rights therein including all copyright therein.



## 2. GRANT OF LICENSE.

The Author hereby grants to PayPro Global a non-exclusive, non-transferable license for the re-sale of the Products. Notwithstanding anything else herein the Author shall retain title to and ownership of all its intellectual property forming part of or subsumed within the Products including all its copyright in all software forming part of the Products. The Author may add or remove any Product from this Agreement from time to time using the functionality features of the Website.

## 3. LICENSE.

The license granted herein shall be as follows:

**a.** PayPro Global shall have the non-exclusive, non-transferable right to sell licenses for the use of Products by End Users and the non-exclusive, non-transferable license to the use of the Author's trademarks for display it on the Website and any promotional materials or other websites of PayPro Global or relating to the Website.

**b.** Each End User shall acquire by assignment from PayPro Global a license for the use of Products only upon the End User's execution of a purchase agreement setting forth PayPro Global's terms and conditions of sale, including the assignment of a license for the use of the Product, and acceptance of the Author's form of License Agreement packaged with each Physical Product and accepted for each Electronic Product so that each End User shall be a direct licensee of the Author;

**c.** PayPro Global shall not be the licensor of End User licenses;

**d.** PayPro Global shall have no right to provide, and shall not provide, warranty, maintenance or support services, except for download and fulfillment services when applicable, for the Products to End-Users and all requests therefore received by PayPro Global shall be forwarded to the Author.

## 4. LIABILITY.

Subject to PayPro Global's obligation to make payments for gross negligence or willful misconduct as set out in paragraph 10, PayPro Global shall not be liable for any claims or damages arising from its inability to fulfill, in whole or part, any of the PayPro Global services or from any failure of or defect in any Product and the Author indemnifies and holds PayPro Global harmless against any such claim or damage from any party whatsoever. All implied warranties relating to PayPro Global and the Website, including without limitation any warranty for fitness of purpose or of merchantability, are expressly excluded.



The Author indemnifies and holds PayPro Global harmless against any claim or damage from any party whatsoever arising from such party's use of the Product as delivered to PayPro Global or as delivered to the End-User. In no event shall PayPro Global be liable to Author (or anyone claiming under or through Author) for any indirect, special, incidental or consequential damages of any kind even if the PayPro Global is aware of the possibility of such damages.

## **5. WARRANTY OF TITLE AND USE.**

**a.** The Author warrants that it, and anybody authorized by it to do so, has the right to distribute and license the Products, that such distribution and sale is lawful, and will not infringe the intellectual property rights, or any rights, of any third party, and further that the distribution and sale of the Products as contemplated herein shall not constitute a fraudulent or unlawful use of the software and services inherent in the Products. The Author shall defend and indemnifies and holds PayPro Global harmless against any claim or damage from any party whatsoever arising from a breach of the warranties in this subsection a).

**b.** PayPro Global warrants that it has the right to provide the PayPro Global Service and warrants peaceful enjoyment by the Author of the license rights herein in accordance with the provisions hereof.

**c.** Except as set forth in this subsection c), and to the extent, an express Product warranty is made to an End User in Author's End User license agreement, Author makes no warranties or representations regarding the product to any person. To the extent permitted by applicable law, all implied warranties, including but not limited to implied warranties of merchantability and fitness for a particular purpose, are hereby excluded. Neither the Author, nor any of its licensors warrant the results of any products or that all errors in the products will be corrected, or that the functionality of the product will meet PayPro Global 's or any End-User's needs.

## **6. WARRANTIES AND COVENANTS OF THE AUTHOR.**

**a.** Author shall not, and it shall not permit any person related to it to use any of the PayPro Global Website links on any illegal marketing campaign;

**b.** Author shall not, and it shall not permit any person related to it to use any of the PayPro Global Website links on any UCE (spam) email campaign, whether or not the email addresses obtained through the use of the Website are of opt-in type;

**c.** Author shall accurately describe all Products on the Website;



**d.** Author represents and warrants to and in favour of PayPro Global as follows:

- i.** The Products are free of defects and do not infringe upon the intellectual property rights including copyright of any third party;
- ii.** The Products are compliant with all applicable laws and regulations;
- iii.** The Products are free of viruses and all similar or other malicious or damaging code;

**e.** Author shall indemnify PayPro Global for all losses, damages or claims suffered by PayPro Global as the result of:

- i.** The breach by Author of any of the warranties provided above;
- ii.** Any loss or injury to any person caused by or related to the Products or the use thereof by any person;

**f.** the Author shall abide by PayPro Global's returns policy with respect to all Product purchases, including the right of any End User to return any product purchase within 30 days of purchase for a full refund; the obligation to promptly respond to all End User refund requests within 2 days of the date of such request; and as otherwise determined by PayPro Global in its sole discretion and communicated to the Author from time to time.

**g.** the Author shall abide by PayPro Global's policies in respect to:

- i.** Prohibited products (Exhibit B)
- ii.** DMCA regulations (Exhibit C)
- iii.** Anti-Spam (Exhibit D)

## **7. COVENANTS OF PayPro Global**

**a.** PayPro Global shall use its best efforts to maintain the security of its on-line distribution service and shall cease distribution of the Products if it has, in PayPro Global's sole discretion, reason to believe that such security has been compromised.

**b.** PayPro Global shall complete delivery of each Product purchased through the Website, provided that PayPro Global shall not deliver any Product before it shall have been paid the purchase price (together with applicable taxes, processing and delivery charges) in respect of such Product.

**c.** PayPro Global may refuse delivery of any Product order for any reason in its sole discretion.

## **8. SOFTWARE CHANGES.**

PayPro Global reserves the right to change, add to, improve and issue new versions of the Website and the functionality of the Website.



## 9. INTELLECTUAL PROPERTY.

**a.** All intellectual property rights in the Website are and shall remain the property of PayPro Global, and the Author shall not remove any markings, trade names or logos from any product of PayPro Global.

**b.** All intellectual property rights in the Products shall at all times remain the sole property of the Author or its licensors. Nothing contained in this Agreement shall grant to PayPro Global any right, title or interest in and to the Products or to the trademarks, copyrights, patents or trade secrets of the Author or its licensors.

**c.** PayPro Global shall not alter, erase or deface any trademark, trade name, copyright and other notices of proprietary rights used by the Author for the Products and will not during or after the term of this Agreement, assert or claim any interest in, or do anything that may adversely affect the validity or enforceability thereof.

**d.** PayPro Global shall use its best efforts to protect the proprietary rights of the Author and its licensors and to cooperate in the Author's efforts to protect such rights. PayPro Global agrees to promptly notify the Author of any actual or suspected violation of such proprietary rights of which it has knowledge.

## 10. AFFILIATES.

**a.** The Website includes functionality that will allow other developers, suppliers, sellers and authors to contact the Author for the purpose of becoming Affiliates of the Author. The Author may approve anyone or more Affiliates through the functionality of the Website and by agreeing, with each Affiliate, on an applicable commission rate (the "Commission Rate");

**b.** The Website will track:

- i.** the Author's Affiliates;
- ii.** the Commission Rate applicable to each Affiliate; and
- iii.** referrals by each Affiliate directing End Users to the Products.

**c.** If the Website shall track an End User from a web page of an Affiliate and that End User shall purchase a Product after having been referred to the Author by any web page of the Affiliate, PayPro Global shall deduct from the portion of the proceeds of such sale otherwise payable to the Author pursuant to Section 11, the commission (the "Affiliate Commission") based on the application of the Commission Rate to the sale price of the Product sold;



**d.** PayPro Global will process on a monthly basis total Affiliate Commissions from Product sales made up to the last calendar day of each calendar month, and this total less Value Added Tax, Sales Tax (or any other applicable tax) will be paid to Affiliates of the Author within 60 days after the end of the applicable month. Payment will be made on an Affiliate's account only when Affiliate Commissions shall have reached a minimum of \$400.00 for the period in question (including unpaid amounts under \$400.00 from prior periods). PayPro Global shall be entitled to recover from the Affiliate or to set off against future amounts owing, at PayPro Global's discretion, Affiliate Commissions on Product Sales that are charged back or disputed by the purchaser of a Product, and PayPro Global shall not be liable to Author or its Affiliate if End User continues to make use of the Product. Author shall, within 30 days after demand by PayPro Global, pay to PayPro Global any amount owing to PayPro Global for Affiliate Commissions or otherwise as a result of a shortfall of sales proceeds collected on the sale of Products in any month;

**e.** Author hereby represents, warrants and undertakes to PayPro Global that by acceptance of any person as an Affiliate, Author grants to such Affiliate all necessary licenses and rights (including trademark licenses) to enable the Affiliate to sell or promote the Products;

**f.** PayPro Global shall not be liable to the Author or any Affiliate for any matter or arising from the negotiation of Affiliate Commission rates, any dealings between the Author and any Affiliate including any obligation or alleged obligation on the part of either the Author or an Affiliate to engage in any marketing or promotional activity with respect to any Product, or any other dispute between the Author and any Affiliate. The Author shall indemnify and hold PayPro Global harmless from each of its Affiliates for any loss, or damage by PayPro Global or any claim made against PayPro Global by any person arising from any dealings or agreement or alleged agreement between Author and an Affiliate;

**g.** Author may terminate the status of any Affiliate as an Affiliate at any time. Subject to the agreement of the Affiliate, Author may change an Affiliate's commission or the means of calculating the Affiliate's commission.

## **11. PAYMENTS.**

**a.** Subject to the following provisions, the Author, not more than once per calendar year, shall be entitled to audit, to be conducted by an accountant independent of both the Author and PayPro Global (the "Auditor"), for the verification of the monthly total sales revenue and the fees due to PayPro Global by the Author hereunder, the sales records of PayPro Global with respect to the Products and to deliver to the Author and PayPro Global a report thereon (the "Auditor's Report").



The Author shall furnish 14 days notice in writing of its request for an audit. Except as follows, the Author shall pay all the costs of the Auditor. In the event of the Auditor shall determine that errors have been made in the manner of calculation of the payments to the Author, and such errors result in the underpayment of amounts paid to the Author exceeding 5% of the amount payable in any month, PayPro Global shall pay the Auditor's costs of the Report that disclosed such error in addition to the payment of all fees owing to Author.

**b.** PayPro Global shall provide the Auditor with reasonable access to its relevant books and records during normal business hours.

**c.** If PayPro Global reasonably believe that the Website is being used by the Author or parties related to it fraudulently or otherwise in breach of the provisions hereof PayPro Global may withhold all payments to the Author pending further investigation by PayPro Global.

**d.** Unless otherwise agreed by the Parties, PayPro Global will process on a monthly basis total proceeds received from Product sales made up to the last calendar day of the previous month, and this total less applicable service and handling charges, Value Added Tax, Sales Tax (or any other applicable tax), commission payable to any Affiliates pursuant to Section 10 and PayPro Global's commission on sales proceeds as set out in Exhibit A hereto, will be paid to the Author, unless otherwise agreed by the parties, by the fifteenth day of the following month. PayPro Global will provide a statement of the foregoing amounts on a monthly basis. The Author shall promptly review each statement for accuracy and unless the Author shall have notified PayPro Global of discrepancies or errors within 60 days after receipt of a statement, Author shall be deemed to have accepted the statement as accurate and complete and it shall be final and binding on the parties. Payment will be made on the account only when sales proceeds received shall have reached a minimum of \$400.00 for the period in question (including unpaid amounts under \$400.00 from prior periods). PayPro Global shall be entitled to recover from the Author or to set off against future amounts owing, at PayPro Global's discretion, payments that are charged back or disputed by the purchaser of a Product, and PayPro Global shall not be liable to Author if End User continues to make use of the Product. PayPro Global shall provide reasonable information and assistance requested by the Author to pursue the unauthorized use of a Product. Author shall, within 30 days after demand by PayPro Global, pay to PayPro Global any amount owing to PayPro Global for commissions or otherwise as a result of a shortfall of sales proceeds collected on the sale of Products in any month. PayPro Global is not obligated to retain any of the data provided to Author hereunder. PayPro Global recommends Author back up all sales data as and when received from PayPro Global.





**e.** End-User refunds shall be processed by the Author using the PayPro Global Refunds facility available on the Website. The Author acknowledges that PayPro Global shall have incurred charges upon the initial purchase of a Product by an End User. Commissions payable in accordance herewith are fully earned upon initial sale and payment by the End User and are not refundable to Author notwithstanding any refund paid or payable by Author to an End User. Processing fees, tax, shipping, handling, or other purchase-related costs are not refundable shall not be refundable to the End User by PayPro Global.

**f.** When a chargeback occurs, PayPro Global will charge the Author's account for the amount charged back together with any credit card processor fees assessed to PayPro Global and an addition to a USD 15.00 chargeback fee. The Author shall maintain a refund policy that allows an End User a refund within 14 days of its purchase of any Product, for any reason including where the Product does not work properly or it is not as described by the Author. In order to prevent chargebacks, the Author shall maintain a more lenient, no questions asked, refund policy whenever possible. If a refund dispute arises between the Author and an End User, the Author shall resolve it within 2 days after which, if the dispute remains unresolved, PayPro Global may, in its sole discretion issue a refund on behalf of the Author

**g.** All payments will be made by PayPro Global or a third party in US dollars or with other major currencies.

**h.** Notwithstanding the foregoing, in the event this agreement shall be terminated for any reason, PayPro Global shall suspend the monthly payment of fees for 6 months. Within 6 months after termination of this agreement, PayPro Global shall make a single payment to Author of the balance of all fees owing to its net of all applicable deductions and chargebacks.

## **12. DURATION.**

**a.** This Agreement shall become effective from the Effective Date, and shall remain in effect for a period of twelve (12) months thereafter (the "Initial Term"). After such time the Agreement shall be extended automatically for additional periods of twelve (12) months each (together with the Initial Term, the "Term"). Notwithstanding the foregoing:

**i.** Author may terminate this Agreement upon the provision of thirty (30) days advance written notice to PayPro Global.

**ii.** PayPro Global may terminate this Agreement at any time.

**b.** Any money collected by PayPro Global on behalf of a Author after termination of this agreement shall continue to be paid out by PayPro Global in accordance with the terms hereof, but PayPro Global shall have no duty to process any transaction for the Author.



PayPro Global may retain a reserve from the money collected for up to 3 months to cover future chargebacks and refunds. The reserve will be paid out to the Author when deemed appropriate in PayPro Global's sole discretion.

**c.** If in the sole discretion of PayPro Global, a Product or the Website shall have been fraudulently used by either the Author or the Author's customers, or that a Product or any content software inherent in a Product is not acceptable for sale on the Website, or if the Author's chargeback rate exceeds 1% over any 1 month period, or if the Author's refund rate exceeds 2% over any 1 month period, PayPro Global may terminate this agreement immediately and shall forthwith thereafter give notice to the Author.

**d.** If in the sole discretion of the Author it is considered that the Products have been fraudulently used, that the security of the Products has been jeopardized, or that PayPro Global is in material breach of its payment obligations to the Author, the Author shall have the right to terminate this agreement immediately on notice to PayPro Global.

**e.** Upon termination and subject to the reserve entitlement in subsection c), PayPro Global shall remit all fees owing to the Author according to the terms of this agreement and PayPro Global shall immediately cease distribution of the Products, except when required to support existing End User orders. Upon termination of this Agreement, PayPro Global shall promptly return to the Author, or delete from all electronic storage media and servers of PayPro Global as applicable, all copies of the Products, the Author's End-User agreement and any marketing or other materials relating to the Products and belonging to the Author.

### **13. AUTHOR'S SALE PRICE.**

The Author's sale price shall be set by the Author and entered in the Website per the Product registration details. PayPro Global is located in Ontario and will collect the required Sales tax for Canadian residents for all products, these taxes will be submitted by PayPro Global to the appropriate authorities. PayPro Global will also collect VAT, GST, Consumption tax, and similar sales taxes in countries where such tax is required to be collected from either non-business users, or both business and non-business users, when selling electronic products in these countries. These taxes will be submitted by PayPro Global to the appropriate authorities. It is the responsibility of the Author to properly mark their products as electronically delivered only or not. Any other applicable taxes, duties, imposts or the like shall remain the responsibility of the Author.



#### **14. AUTHOR'S END USER LICENSE.**

It shall be the Author's responsibility to provide an end-user license, and such license shall not contain any terms or conditions that are contradictory to those in this agreement. To the extent of any such conflict, the terms hereof shall govern. The Author may update its end-user license at any time and PayPro Global shall promptly substitute any updated version of Author's end-user license provided by the Author. PayPro Global may not modify Author's end user license or agree to any changes thereof without the Author's express written consent.

#### **15. LIMITATION.**

PayPro Global shall not be liable to the Author or any End User for any loss or damage suffered by either of them as a result of fraud committed by an End User or other customer or user of the Website or as a result of any hacking, piracy, virus or other malicious, intentional or negligent act of any third party.

#### **16. NOTICE OF ERRORS AND INFRINGEMENTS.**

The Author shall notify PayPro Global immediately if it becomes aware of any errors in the Website, and of any infringement of any of PayPro Global's intellectual property rights.

#### **17. SERVICE OF NOTICES.**

Any notice to be given hereunder shall be sufficiently given if forwarded by e-mail with the receipt, registered post, or hand or courier delivery, to PayPro Global as provided from time to time on the Website and to the Author to the address stated above or to such other address of which the Author shall notify PayPro Global in accordance with this paragraph.

#### **18. ARBITRATION.**

All disputes between the parties arising from this agreement, including disputes as to the validity or existence of this agreement shall be referred to and finally determined by arbitration, conducted in the English language in Toronto, Ontario and in accordance with the Arbitrations Act (Ontario). The proceedings shall be secret and the award shall be final and binding on the parties, and each party consents to the award being made an order of any court of competent jurisdiction.



## **19. NO PARTNERSHIP OR AGENCY.**

PayPro Global is service provider to the Author as an independent contractor and is not an agent or employee of Author. Nothing in this agreement shall constitute or be deemed to constitute, a partnership between the parties, or to constitute either party as an agent of the other. The Author shall have no authority or power to bind PayPro Global or to contract in the name of PayPro Global or to create a liability against PayPro Global in any way or for any purpose.

## **20. SEVERABILITY.**

Should any part of this agreement be declared to be void or invalid by the final decision of any court of competent jurisdiction, the remainder of this agreement shall continue to be in force between the parties, as if the portion which has been declared invalid or void was excluded from the Agreement at commencement thereof.

## **21. FORCE MAJEURE.**

Neither party will be liable for any delay in or failure of performance if such delay or failure arises from any event beyond its reasonable control including any act of God, war, civil commotion, fire, explosion, lightning, storm, flood, earthquake, accident, rebellion, insurrection, riot, industrial dispute or lock-out, or act of government. If such an event prevents or delays one party from performing any of its obligations under this agreement, it must notify the other party as soon as reasonably practicable and must recover from such position as soon as possible.

## **22. LAW.**

This agreement shall be governed by the laws of Ontario and the laws of Canada applicable therein.

## **23. GENERAL.**

No representation, term, condition, guarantee, or warranty, not contained in this agreement, nor any amendment of, addition to, or consensual cancellation of, this agreement, nor any indulgence of one party by the other, or waiver of either party's rights provided in terms of this agreement, shall be binding on the parties unless reduced to writing and signed by or on behalf of both parties. PayPro Global, at its sole discretion, may refund an End User's purchase and the Author has no recourse to PayPro Global.



For information only, but without obligation to do so in any case, it is PayPro Global's practice to send the Author 3 emails of increasing urgency to respond to an End User's refund request, and if Author fails to respond to all 3 requests and the End User is credibly threatening a chargeback, PayPro Global will consider and may make, a refund. Adult entertainment content (pornography, gambling, etc.) is not permitted on PayPro Global, and PayPro Global reserves the right to immediately shut off any Author account for any violation of this prohibition as determined in the sole discretion of PayPro Global.

## 24. ENTIRE AGREEMENT.

This agreement incorporates the entire understanding between the parties with respect to the subject matter and supersedes all prior oral and written agreements and understandings between them. Any amendment to this Agreement shall be made in writing only, signed by both parties.

### EXHIBIT A

Commission on sales (unless explicitly specified): 4.9% + \$1USD

Alipay:

Order Total (USD)	Commission
<24.99	4% + \$1 USD
25 - 69.99	7% + \$1 USD
>70	8% + \$1 USD

Contact us to receive more information about the fees for SMS payment method. This payment method can be activated for your account if requested.

### EXHIBIT B

PayPro Global's Prohibited Product list:

- Any illegal or unlawful goods or services that encourage, promote, facilitate or instruct others to engage in illegal activity.

- Pornography and adult content of any sort including and not limited to pre-adult content featuring individuals under the age of 18 years. This includes products or content on your website where PayPro Global links are placed.

- Escort services, bride catalogues of any sort, and any type of payment for sexual or romantic services.

- Gambling, gaming and/or any other activity with an entry fee and a prize, including, but not limited to casino games, sports betting, horse or greyhound racing, lottery tickets, other ventures that facilitate gambling, including the sales or provision of virtual gaming chips or credits, or the offering of 'penny auctions' or auction-like activities involving a non-refundable bid or participation fee.

- Financial services and of any type including and not limited to financial advice, all types of trading, insurance, currency exchange, currency trading, forex advice and signals, and payment services.

- Stored value cards and tokens including but not limited to virtual credit and payment cards. Virtual payment tokens and gift cards that are sold for less than face value.

- Hospitality or travel services/reservations.

- File sharing and similar services.

- Any product or service requiring a license to practice including and not limited to legal, medical or therapy services. Degrees or diplomas. Corporation formation services and bank account establishment services.

- Resellers - if you are a reseller of a product or service you must obtain the appropriate reseller certification or permission.

- Video/audio streaming services.

- Hosting services.

- Donations.

- Any product or service enabling consumers to circumvent locks, programming codes or security features, or geographic or IP-based restrictions, including through usage of VPN, proxy or anonymous user facilities, or to gain access to features, services, media or content for which the user has not expressly paid or been authorized to access, including mobile phone and mobile device access. Replica and name brand "knock off" products. Recalled products. Satellite signal decoding products, cards and card programming.

- Items that infringe or violate any copyright, trademark, right of publicity or privacy or any other proprietary right under the laws of any jurisdiction.



- Physical/tangible products unless they are intended to supplement digital goods (i.e. CD's). Especially any product that presents a risk to consumer's safety including and not limited to any kind of weapons, ammunition, hazardous materials, combustibles, corrosives, alcoholic beverages, tobacco products, smoking mixtures or tobacco substitutes, pharmaceutical products, illegal drugs & drugs paraphernalia, prescription drugs or devices, controlled substances, unapproved drugs, unapproved medical devices, live animals, human body parts, fluids or remains.
- Pyramid or Ponzi schemes, matrix programs, or certain multi-level marketing programs.
- Work from home business opportunities or other "get rich" schemes.
- Malware and including but not limited to computer viruses, worms, trojan horses, spyware, dishonest adware, crimeware, unauthorized rootkits, and other malicious and unwanted software.
- Sites that promote hatred, racism, religious persecution or contain offensive content.

## EXHIBIT C

### PayPro Global's DMCA regulations:

PayPro Global, Inc. and its affiliated companies respect intellectual property of others and expect the users of our services to do the same.

### ***Procedure for Making Copyright Infringement Claims:***

If you believe that your copyrighted work has been copied in a way that constitutes copyright infringement and is accessible on this site or through this service, you may notify our designated agent, as set forth in the Digital Millennium Copyright Act of 1998 (DMCA). For your complaint to be valid under the DMCA, you must provide the following information when providing notice of the claimed copyright infringement:

- A physical or electronic signature of a person authorized to act on behalf of the copyright owner.
- Identification of the copyrighted work claimed to have been infringed.



- Identification of the material that is claimed to be infringing or to be the subject of the infringing activity and that is to be removed or access to which is to be disabled as well as information reasonably sufficient to permit PayPro Global, Inc. or one of its affiliated companies to locate the material.

- Information reasonably sufficient to permit the service provider to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address.

- A statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or together with a statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

The above information must be submitted as a written notification to PayPro Global, Inc.

**Name of Agent Designated to Receive Notification of Claimed Infringement:**

Tibor Madjar

**Address of Designated Agent:** Attn DMCA Office, 225 The East Mall, Suite 1117, Toronto, ON, M9B 0A9, Canada

**Telephone Number of Designated Agent:** +1-888-317-4868

**Facsimile Number of Designated Agent:** +1-888-317-6977 - Attention: DMCAOffice

**Email Address of Designated Agent:** [dataprotection@payproglobal.com](mailto:dataprotection@payproglobal.com)

WE CAUTION YOU THAT UNDER FEDERAL LAW IF YOU KNOWINGLY MISREPRESENT THAT ONLINE MATERIAL IS INFRINGING, YOU MAY BE SUBJECT TO HEAVY CIVIL PENALTIES. THESE INCLUDE MONETARY DAMAGES, COURT COSTS, AND ATTORNEYS' FEES INCURRED BY THE US, BY ANY COPYRIGHT OWNER, OR BY ANY COPYRIGHT OWNER'S LICENSEE THAT IS INJURED AS A RESULT OF OUR RELYING UPON YOUR MISREPRESENTATION. YOU MAY ALSO BE SUBJECT TO CRIMINAL PROSECUTION FOR PERJURY.

This information should not be construed as legal advice, for further details on the information required for valid DMCA notifications, see 17 U.S.C. 512(c)(3).



NOTE: This information is provided exclusively for notifying the service providers reference above that your copyrighted material(s) might have been infringed. All other inquiries, including technical requests, reports of e-mail abuse and third-party reports of piracy, will not receive a response through this process.

## EXHIBIT D

### Anti-spam policy:

PayPro Global Inc. prohibits the use of any links and products in any type of activity associated with spam.

The following guide can help you in assuring yourself that your electronic messages are not regarded as spam and are in terms of the CAN-SPAM Act.

This guide is taken from an official Federal Trade Commission CANSPAM website.

Please note that spam is in complete violation of the terms of the PayPro Global Sellers Agreement, and any spam communications relating to your PayPro Global account may result in your account suspension, hold back of funds, indemnity claims and financial penalties. We thank you for your cooperation in keeping your account in terms with the CAN-SPAM Act.

The CAN-SPAM Act, a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have you stop emailing them, and spells out tough penalties for violations. Despite its name, the CAN-SPAM Act does not apply just to bulk email. It covers all commercial messages, which the law defines as "any electronic mail message the primary purpose of which is the commercial advertisement or promotion of a commercial product or service," including email that promotes content on commercial websites. The law makes no exception for business-to-business email. That means all email - for example, a message to former customers announcing a new product line - must comply with the law.

Each separate email in violation of the CAN-SPAM Act is subject to penalties of up to \$16,000, so non-compliance can be costly. But following the law isn't complicated. Here's a rundown of CAN-SPAM's main requirements:

**1. Don't use false or misleading header information.** Your "From," "To," "Reply-To," and routing information - including the originating domain name and email address - must be accurate and identify the person or business who initiated the message.



**2. Don't use deceptive subject lines.** The subject line must accurately reflect the content of the message.

**3. Identify the message as an ad.** The law gives you a lot of leeway in how to do this, but you must disclose clearly and conspicuously that your message is an advertisement.

**4. Tell recipients where you're located.** Your message must include your valid physical postal address. This can be your current street address, a post office box you've registered with the U.S. Postal Service, or a private mailbox you've registered with a commercial mail receiving agency established under Postal Service regulations.

**5. Tell recipients how to opt out of receiving future email from you.** Your message must include a clear and conspicuous explanation of how the recipient can opt out of getting email from you in the future. Craft the notice in a way that's easy for an ordinary person to recognize, read, and understand. Creative use of type size, color, and location can improve clarity. Give a return email address or another easy Internet-based way to allow people to communicate their choice to you. You may create a menu to allow a recipient to opt out of certain types of messages, but you must include the option to stop all commercial messages from you. Make sure your spam filter doesn't block these opt-out requests.

**6. Honor opt-out requests promptly.** Any opt-out mechanism you offer must be able to process opt-out requests for at least 30 days after you send your message. You must honor a recipient's opt-out request within 10 business days.

You can't charge a fee, require the recipient to give you any personally identifying information beyond an email address, or make the recipient take any step other than sending a reply email or visiting a single page on an Internet website as a condition for honoring an opt-out request. Once people have told you they don't want to receive more messages from you, you can't sell or transfer their email addresses, even in the form of a mailing list. The only exception is that you may transfer the addresses to a company you've hired to help you comply with the CAN-SPAM Act.

**7. Monitor what others are doing on your behalf.** The law makes clear that even if you hire another company to handle your email marketing, you can't contract away your legal responsibility to comply with the law. Both the company whose product is promoted in the message and the company that actually sends the message may be held legally responsible.



## Report Spam

If you consider that a PayPro Global link was used in spam activity, please report it to us at [dataprotection@payproglobal.com](mailto:dataprotection@payproglobal.com) and include the relevant links and messages.

## EXHIBIT E

### Refund policy:

To refund an order, you must contact the product author. In case you contact us directly with this type of request, we will send a notification to the product author, and offer them the opportunity to resolve the refund request. Before cancelling the order and providing the refund, we will have to wait for the approval of the product author. Your refund request may be subject to the product author's EULA and other legal notifications that you may have agreed to during the ordering process.

For credit/debit card purchases the processed refund will appear on the credit/debit card statement within 15 business days.

For physical goods, the Buyer agrees by submitting a refund request that goods must be returned to the product supplier before a refund can be completed. For digital goods, the buyer agrees that by submitting a refund request the software/digital product for which a refund is sought may no longer be used in any way by Buyer. Buyer agrees that any continued use of the digital good constitutes a willful violation of copyright law, for which the Buyer may be liable for substantial civil damages.